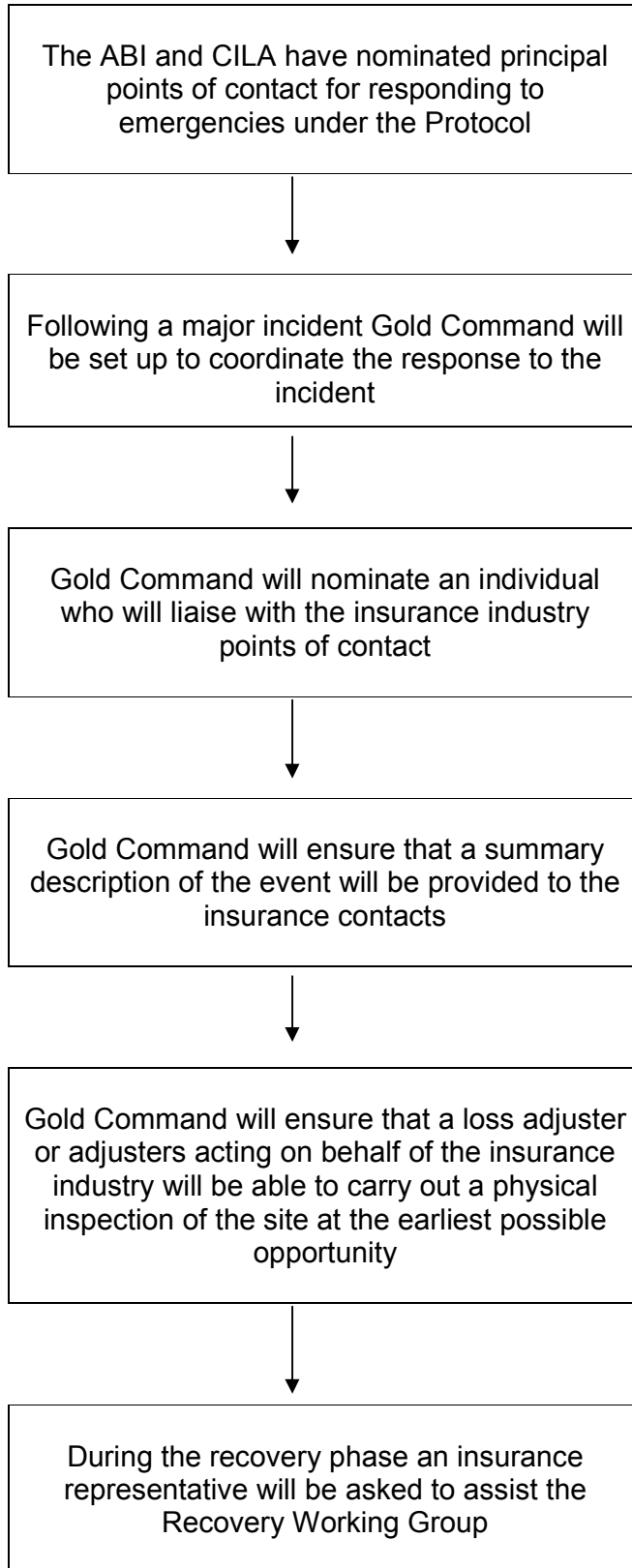


THE ROLE OF THE INSURANCE INDUSTRY IN DEALING WITH CIVIL EMERGENCIES



Protocol Flow Chart