

# The Chartered Institute of Loss Adjusters

## Notes of the International Specialist Interest Group (ISIG) Committee meeting

by conference call from Warwick House,  
65-66 Queen Street, London EC4R 1EB  
on Thursday 27 August 2009 at 2.30 (BST)

**Present:** Alastair Whiteside - Chairman  
Tim Budd, UK/Europe  
Keith Edwards, Canada, the Americas and Caribbean  
Angus Tucker, President

**In Attendance:** Graham Cave

### ACTION

#### Apologies

Apologies were received from Peter Newall and Peter Shaw. Alan Blem and Leon Briggs were absent.

In preparation for the meeting the Chairman had prepared and distributed a note which summarised the ongoing activity in the CILA that was of particular interest to the ISIG Members. This document, together with the President's Report on his recent visit to Australia and the Far East, formed the basis of an open discussion that lasted around 1 hour.

**The main points of interest arising out of the meeting were as follows:**

- Historically it has been difficult to engage with overseas Members and whilst the recent improvements in the CILA website have greatly assisted there is still more work to do
- Members value their qualifications highly and view the CILA as a technical point of referral
- It was not practical for the majority of overseas Members to attend the forthcoming CILA Conference
- Training and Education, coupled to "accreditation" should be one of the CILA's main focus areas. There is a need in future to provide better support

- The planned changes to the current CILA examination syllabus, which include a technician level examination should be appealing to overseas Members
- The CILA needs to know more about what is going on in international markets and to develop its future international strategy

**The Action points agreed were:**

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| 1. The website “forum” facility for discussions with Members, including overseas Members, needs to be better publicised.  | <b>AW/GC/RD</b> |
| 2. Urgent consideration should be given to the best means of communicating the sessions/discussions/outputs at the CILA Conference to a wider audience.   | <b>AW/GC/RD</b> |
| 3. The new examination structure needs to be communicated and the benefits fully understood. Consideration should be given to a FAQ type document that will include an international dimension.                     | <b>AT/GC</b>    |
| 4. Raising technical skill levels benefits the individual Members and their employers. Full benefit from the funding from the European Union should continue.   | <b>GC</b>       |
| 5. The ISIG recommends that the CILA International Committee should agree and communicate to Members its future strategy which could include a local CILA Chairman and Committee in the main international markets. | <b>AW</b>       |
| 6. The President’s Overseas Visit 2009 Report could be made available to all ISIG Members and feedback should be invited.   | <b>AT</b>       |

**Comment**

The purpose of the ISIG is to serve Members interests and the ISIG Committee makes every effort to respond to suggestions from Members. Inevitably there are overlaps on occasions with the CILA International Committee - which is responsible for strategy.