

Communities

and Local Government

Graham Cave
The Chartered Institute of Loss Adjusters
Warwick House
65/66 Queen Street
London
EC4R 1EB

John Healey **MP**
Minister for Local Government

*Department for Communities and Local
Government*

Eland House
Bressenden Place
London SW1 E 5SU

Tel: 02079443012
Fax: 02079444489
E-Mail: john.healey@communities.gsi.gov.uk

www.communities.gov.uk

6th March 2008

Dear Graham,

I wanted to write personally to thank you for joining and giving so much to the roundtable discussion on recovery from last summer's severe flooding on Thursday 28th February. I found it extremely useful to hear your thoughts on this.

I was particularly pleased to hear about your ongoing commitment to ensuring everything possible is done to get those still in temporary accommodation back into their homes as quickly as possible. At the meeting you also assured me that you remain in regular contact with customers who are still displaced from their homes, in many cases this contact is initiated by you on a weekly basis. In addition you confirmed that the heating costs of those temporarily living in caravans while their homes are being repaired are normally covered by policies, which as you know is a concern for me and many people. In order to eliminate any confusion you agreed to contact policy holders to make this clear. I am very grateful to you for this, as I know from my regular visits this is a source of uncertainty and concern for some.

As agreed, I will ensure a short note drawing out the key points from the discussion is circulated to you later this week. I will also, for information, be sending a copy of these notes to the leaders of the nine authorities with the most displaced households. I look forward to hearing any reflections you have on the key issues we covered and, as I said, I'd be pleased to receive these directly.

Best Wishes,

JOHN HEALEY MP